



PENTAX of America, Inc.
3 Paragon Drive
Montvale, New Jersey • 07645
Toll-free: 800-431-5880 • Tel: 201-571-2300
Fax: 201-391-4189

FIELD CORRECTION RESPONSE FORM

Response is Required

CUSTOMER NAME:

ADDRESS:

CUSTOMER NUMBER:

REF.: 2020-003-C

PENTAX Medical 9372HD Digital Capture version 1.1.0 or higher and 9310HD Digital Video Capture Module with software version 3.4.0 or higher, both configured with 9263 endoPortal™

I have read and understand the instructions provided in the customer notification letter.

Contact Information	
Name	
Title	
Telephone	
Fax Number	
Email address	

Signature of Receipt and Acknowledgement	Date

Upon completion of the form and signing, please return the form by either one of the following methods:

- Faxing this completed form to PENTAX QA/RA Department at 201-799-4063 (alternate 201-391-4189)
- Email a pdf copy of the completed form to customeradvisories@pentaxmedical.com.

If you have any questions regarding this action, please feel free to contact your PENTAX Territory Manager or PENTAX Medical Customer Service at 800-431-5880 (8:30am – 5:00 pm EST, Monday – Friday).

Below is a list of the affected products our records show your facility has purchased.

Model	Serial Number